

Forgotten Portal Password Reset Instructions

Go to your portal using the Portal Link: <https://youcounseling.clientsecure.me>

You Counseling

Sign in to the client portal

Email Address

Password

Log in

Forgot your password?

Are you a new client? Request an appointment

Enter your email address (the one you originally used/provided when we started working together) and click “Send reset email” button.

You Counseling

Enter your email address

Email Address

Send reset email

New Client Sign in

You will see a green box appear directing you to go to log in to your email account to reset your password.

You Counseling

✔ If that email has an account associated with it, we'll send you an email to reset your password. If you don't receive the email, you may have entered an incorrect email address.

Email Address

Password

Log in

Forgot your password?

Are you a new client? Request an appointment

You will receive an email with a link to click to reset your password.

You Counseling <yourprovider@simplepractice.com>
to me

Hi Minnie,

This email was sent in response to your request to reset your password. If you made the request, please click the link to change your password:

https://youcounseling.clientsecure.me/client_portal/client_accesses/password/edit?reset_password_token=GE8jPRH7c-yyWNrAQj3y

When you click on the link, it will direct you to reset your password.

You Counseling

Change your password

New password

Confirm new password

Change my password

That should do it!